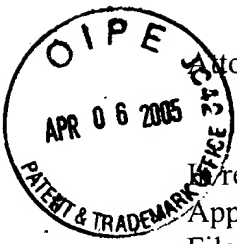


2155



Attorney Docket No. RSW920000141US1/5577-323

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Roberto DeLima et al.

Conf. No.: 9743

Application No.: 09/825,078

Group Art Unit: 2155

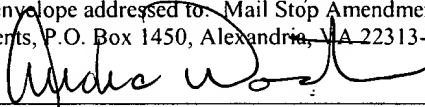
Filed: April 3, 2001

Examiner: Benjamin R. Bruckart

For: **QUALITY OF SERVICE IMPROVEMENTS FOR NETWORK TRANSACTIONS**

Date: April 4, 2005

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Certificate of Mailing under 37 CFR § 1.8
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on April 4, 2005.

Audra Wooten

AMENDMENT

The Applicants provide the present Amendment to address the issues raised in the Office Action mailed September 20, 2004 and the Notice of Non-Compliant Amendment mailed March 18, 2005.

It is not believed that an extension of time and/or additional fee(s)-including fees for net addition of claims-are required, beyond those that may otherwise be provided for in documents accompanying this paper. In the event, however, that an extension of time is necessary to allow consideration of this paper, such an extension is hereby petitioned under 37 C.F.R. §1.136(a). Any additional fees believed to be due in connection with this paper may be charged to our Deposit Account 09-0461.

Amendments to the specification begin on Page 2 of this paper

Amendments to the claims begin on Page 3 of this paper.

Remarks begin on Page 15 of this paper.